

Laquita Harris

Learning and Content Developer

I am known for my attention to detail, passion for learning, and various soft skills which enables me to adapt quickly and work in fast paced environments. Having a strong understanding of adult learning principles and instructional design theories allows me to set goals and objectives to efficiently design training for any organization.

Contact

Email

laharri2@yahoo.com

Skills

- Articulate Storyline 360
- Articulate Rise
- Wisetail LMS
- Camtasia
- Vyond
- Adobe Premiere Pro
- Adobe Photoshop
- Adobe Illustrator
- Microsoft Word
- Microsoft Excel
- Microsoft PowerPoint
- Canva

Experience

2021 - Present

Nando's

Learning and Content Developer

- Collaborate with Subject Matter Experts, training team, and project leads to develop and design learning materials, review educational content, and incorporate current technology to develop eLearning modules in line with Nando's Values
- Manage content development and delivery process from inception to deployment
- Convert existing training content and materials into effective and engaging online courses
- Collaborate with Instructional Designers and Graphic Designers to support eLearning content requirements
- Develop training scripts, and eLearning content that can be adapted for multiple audiences and personas
- Plan and maintain instructional design projects, timelines, and project documentation
- Create engaging multimedia elements such as audio, video, and simulations
- Collaborate with appropriate departments to create engaging weekly communication for restaurants and teams
- Applies learning theories and models to the development of eLearning modules
- Builds instructionally sound and creative modules that align with organizational needs

2020 - Present

Freelance

Instructional Designer/eLearning Developer

- Assess learner needs and develop learning objectives based on business goals and support the development of employee performance
- Design, create, and develop interactive training content for PowerPoint presentations, participant guides, facilitator guides, and eLearning courses
- Create engaging and accessible learning experiences with the use of multimedia elements such as audio, video, and images
- Consult with Subject Matter Experts (SMEs) and stakeholders to create creative and engaging learning experiences designed with the learner in mind

2013-2021

Blue Cross Blue Shield of NC

Senior Claims Professional

- Designed and facilitated Instructor-Led Training and Virtual-Led Training.
- Created and assessed course assessments aligned with the company's policies and procedures.
- Researched, processed, and adjusted moderate to complex claims according to business regulations and processing guidelines.